

New England Museum Association  
Accessibility for Online Programs and Communication Channels  
Friday, November 20 at 1:30 pm

Accessibility Resources:

Introduction to Accessibility

Universal Design Principles - Institute for Human Centered Design (IHCD)

<https://humancentereddesign.org/inclusive-design/principles>

Fonts - Bureau of Internet Accessibility

<https://humancentereddesign.org/inclusive-design/principles>

“Alt-Text” Image Description - Cooper Hewitt

<https://www.cooperhewitt.org/cooper-hewitt-guidelines-for-image-description/>

Terms & Language to avoid

<https://www.autistichoya.com/p/ableist-words-and-terms-to-avoid.html>

American Alliance of Museums (AAM) toolkits on Diversity, Equity, Accessibility, & Inclusion

<https://www.aam-us.org/programs/resource-library/diversity-equity-accessibility-and-inclusion-resources/>

Carol Gray - Developer of “Social Stories” for visitors with autism

<https://carolgraysocialstories.com/about-2/carol-gray/>

Audio Description Resource Guide - Library of Congress

<https://www.loc.gov/nls/about/services/reference-publications/guides/audio-description-resource-guide/#descriptive>

CART Captioning Services - All New England caption offices/affiliates

<https://www.newenglandada.org/cart-services>

Braille Services - listed by state

<https://www.newenglandada.org/braille-services>

Arts

ABLE - Arts Resources (Berklee College of Music)

<https://remix.berklee.edu/able/>

Accessible Teaching

[https://www.mapping-access.com/blog-1/2020/3/10/accessible-teaching-in-the-time-of-covid-19?fbclid=IwAR0t2ybPwND09xN-y19AQNj1Wrhj5P9iutKhsqZpvJAMIKPI-P\\_UFcKhs7U](https://www.mapping-access.com/blog-1/2020/3/10/accessible-teaching-in-the-time-of-covid-19?fbclid=IwAR0t2ybPwND09xN-y19AQNj1Wrhj5P9iutKhsqZpvJAMIKPI-P_UFcKhs7U)

Smithsonian Inclusive Digital Interactives

<https://access.si.edu/sites/default/files/inclusive-digital-interactives-best-practices-research.pdf>

Institute for Museum and Library Services (IMLS) Accessibility Resources

<https://www.imls.gov/issues/national-issues-priorities/accessibility-resources-museums-and-libraries>

Guidelines for making your virtual events universally designed

<https://rootedinrights.org/how-to-make-your-virtual-meetings-and-events-accessible-to-the-disability-community/>

#AccessThat - Developing accessible video/social media content - Rooted in Rights Disability advocacy blog

<https://rootedinrights.org/accessthat/>

Accommodating people with disabilities in your reopening strategy

- Museum Association in New York

<https://medium.com/museum-association-of-new-york/accommodating-people-with-disabilities-as-part-of-reopening-strategies-4274f80b79f>

Captions:

Media Access Group - GBH (Boston) <https://www.wgbh.org/foundation/>

CaptionPoint <http://captionpoint.com>

One Interpreting <https://www.oneinterpreting.com/>

Otter.AI (auto captioning, works in zoom - monthly fee)

[https://get.otter.ai/interview-transcription/?keywordgroup=transcription&utm\\_source=bing&utm\\_medium=cpc&utm\\_campaign=Search\\_Brand\\_SelfServe\\_CPC%20-%20New&utm\\_term=otter%20ai%20captioning&utm\\_content=Otter-transcription\\_Exact](https://get.otter.ai/interview-transcription/?keywordgroup=transcription&utm_source=bing&utm_medium=cpc&utm_campaign=Search_Brand_SelfServe_CPC%20-%20New&utm_term=otter%20ai%20captioning&utm_content=Otter-transcription_Exact)

WebCaptioner.com (auto captions in Google Chrome -- provides transcript for your computer only, useful if you're giving a solo presentation) <https://webcaptioner.com/>

Captions Integration <https://www.vitac.com/services/caption-integrations>

Sound Associates I-Caption <http://www.soundassociates.com/products/icaption>

InnoCaption <https://www.innocaption.com/>

Rev.com <https://www.rev.com>

2020 captioning <https://www.2020captioning.com/>

Caption Access <https://www.captionaccess.com>

National Captioning Institute <https://www.ncicap.org/about-us/support-ncis-mission/>

Amara <https://amara.org/en/purchase-subtitles/>

Kapwing <https://www.kapwing.com>

VITAC [www.vitac.com](http://www.vitac.com)

Advisors/Training Resources

Crafting a meaningful Accessibility & Inclusion statement

<https://insidehighered.com/views/2020/10/30/how-inclusive-and-accessible-your-statement-inclusion-and-accessibility>

Universal Design Guidelines for Exhibits - National Informal STEM Network

<https://www.nisenet.org/catalog/universal-design-guidelines-exhibits>

“Universal Design vs. Inclusive Design, Which Is Better?” (article - website development)

<https://careerfoundry.com/en/blog/ux-design/universal-vs-inclusive-design/>

World Wide Web Consortium (W3C) - Resources for Web Users, People with Disabilities, and Advocates

<https://www.w3.org/WAI/roles/users/>

WCAG 2.1 guidelines (most recent update 2019) - For developers or museums seeking new website development

<https://www.w3.org/TR/WCAG21/>

Web Accessibility Survey - Art Beyond Sight

<http://www.artbeyondsight.org/mei/wp-content/uploads/web-access-and-screen-reader.pdf>

ADA resources for museums (frontline staff, online, programming, etc.) - National ADA Center

<https://www.adainfo.org/sites/default/files/Arts-Museums-Cultural-Inst-ADA-Resources-4-12-12.pdf>

Institute for Human Centered Design

<https://humancentereddesign.org/>

CANE - Cultural Access New England

[www.ca-ne.org/](http://www.ca-ne.org/)

Berklee Institute for Arts Education and Special Needs

<https://www.berklee.edu/BIAESN>

Art Education for the Blind

<http://www.artbeyondsight.org/index.php>

Partners for Youth with Disabilities

<https://www.pyd.org/>

Open Door Arts

<https://opendoorartsma.org/>

Empowerment Through Integration (ETI)

<https://www.etivision.org>

RespectAbility Solutions Center

<https://www.respectability.org/resources/>

Rooted in Rights: comprehensive article by Lydia X. Y. Brown

<https://rootedinrights.org/how-to-make-your-virtual-meetings-and-events-accessible-to-the-disability-community/>

Deaf Inc. - Online ASL classes

<https://www.deafinonline.org/asl-program/course-schedule-and-registration>

The Inclusive Historian's Handbook

<https://inclusivehistorian.com/>

Web AIM website access tool

<https://webaim.org/>

National Endowment for the Arts - Accessibility resources for cultural institutions

<https://www.arts.gov/impact/accessibility/publications-checklists-and-resources>

Making Historic Properties Accessible - National Parks Service

<https://www.nps.gov/tps/how-to-preserve/briefs/32-accessibility.htm>

Guide to building accessible digital interactives - Smithsonian Institution

<https://access.si.edu/museum-professionals>

Creating accessible digital materials (Word, PDF, etc.) - Colorado State University

<http://accessproject.colostate.edu/udl/>

Universal Design principles for learning - This can be adapted for education curricula, and traditional museum programming

<https://www.washington.edu/doiit/programs/center-universal-design-education/overview>

Kiosk information systems - ADA guidelines for kiosk development

<https://web.archive.org/web/20130823211438/http://www.kiosk.com/about/ada.php>

Developing Touch Tours and Tactile Experiences - Art Beyond Sight

<http://www.artbeyondsight.org/handbook/acs-touchtools.shtml>

State and Regional Resources:

Massachusetts:

Mass Cultural Council - Universal Participation Initiative

<https://massculturalcouncil.org/organizations/universal-participation-initiative/>

Massachusetts Architectural Access Board (MAAB)

<https://www.mass.gov/orgs/architectural-access-board>

Massachusetts disability commissions PDF

<https://www.mass.gov/doc/current-list-of-active-massachusetts-commissions-on-disability/download>

Perkins School for the Blind - Watertown, MA

[www.perkins.org](http://www.perkins.org)

Carroll Center for the Blind - Newton, MA

<https://carroll.org/>

MABVI - MA Assoc. for the Blind and Visually Impaired

<https://www.mabvi.org/>

Deaf Inc. (news network anchored by and for people who are

Deaf) - useful to reach the Deaf/Hard of Hearing Audience for your museum's programs

<https://www.deafinonline.org/>

Massachusetts State Association of the Deaf (MSAD)

Advocacy organization (Framingham, MA)

<https://massdeaf.org/history/>

Autism Speaks (advocacy organization serving all New England states)

<https://www.autismspeaks.org/new-england>

New Hampshire

NH Association of the Deaf and Hard of Hearing - Resources and advocacy groups

<http://nhadinc.org/resources/>

Future in Sight - Formerly NH Association of the Blind

<https://futureinsight.org/our-mission/>

New Hampshire Access Board

<https://www.access-board.gov/>

New Hampshire Deaf/Hard of Hearing Interpreter list

<https://www.education.nh.gov/sites/g/files/ehbemt326/files/files/inline-documents/interpreter-directory-w-vri.pdf>

Easter Seals NH Autism Spectrum Disorder resources

<https://www.easterseals.com/nh/our-programs/autism-asd-services/>

VSA New Hampshire - Arts education programs for people with disabilities

<http://www.vsaartsnh.org/>

Vermont

Accessibility Resources - Vermont Arts Council (including funding, exhibit design, etc.)

<https://www.vermontartscouncil.org/explore-vermont-arts/arts-resources/accessibility>

Developmental Disabilities advocacy groups VT

<https://ddsd.vermont.gov/resources/advocacy>

Vermont Interpreter Referral Service

<http://www.vcil.org/services/vermont-interpreter-referral-service-virs>

Relay Conference Captioning - Free captioning for teleconference meetings

<https://www.vermontrelay.com/rcc>

Disability advocacy groups Vermont

[http://www.yodisabledproud.org/organize/docs/PRIDE/2\\_Instructor\\_Guide/IG8\\_Resc\\_Orgs\\_VT.pdf](http://www.yodisabledproud.org/organize/docs/PRIDE/2_Instructor_Guide/IG8_Resc_Orgs_VT.pdf)

Disability and Inclusion resources - Vermont Historical Society

<https://vermonthistory.org/diversity-inclusion-resources>

Accessibility Working Group - Burlington, VT

<https://www.burlingtonvt.gov/CityCouncil/Advisory-Committee-on-Accessibility>

Digital Resources and Accessibility for Museums and Historical Sites - American Alliance for State and Local History

New York

Accessibility Resources - NY Council for the Arts

<https://arts.ny.gov/resources/accessibility>

Helen Keller National Center for Deaf-Blind Youths & Adults (HKNC), National Division,  
Sands Point, NY

<https://www.helenkeller.org/hknc>

Helen Keller Services for the Blind (HKSb)

Deaf-Blind service organization- Long Island, NY

<https://www.helenkeller.org/hksb>

Deaf & Hard of Hearing interpreting Services - NY State

<http://www.dhisnyc.com/index.html>

Accessibility Training - MoMA NYC

<https://www.moma.org/visit/accessibility/resources>

Art Beyond Sight - Museum accessibility training resources

<http://www.artbeyondsight.org/mei/>

Deaf Initiative in Information Technology (DIIT) - Technology retraining for people who are  
Deaf in the IT field - Rochester Institute of Technology, NY

<https://www.rit.edu/~w-diit/>

Self-Advocacy Association of New York State (SANYS)

Nonprofit organization serving people with developmental disabilities

<https://sanys.org/>

National Federation of the Blind New York chapters

<https://nfbny.org/chapters>

Advocacy Organizations - NYC and NY State

<https://www1.nyc.gov/site/mopd/resources/advocacy-groups.page>

Northeast ADA Center

<https://www.northeastada.org/>

NY State Website Accessibility Requirements

<http://www.its.ny.gov/document/accessibility-web-based-information-and-applications-compliance-reporting>

Disability Awareness Training - State of New York

<http://nyconnects.ny.gov/services/disability-awareness-training-2497>

Braille, visual Impairment, and Learning Disability Resources - State of New York  
<http://www.nysl.nysed.gov/tbbl/other.htm>

Digital Programming Resources - NY State Council of the ARts  
<https://arts.ny.gov/resources/digital>

Accessibility Resources - NY Council of the Arts  
<https://arts.ny.gov/resources/accessibility>

Braille and Talking Book Library - Albany, NY (Braille printing available)  
[http://www.nysl.nysed.gov/tbbl/talk\\_2.htm](http://www.nysl.nysed.gov/tbbl/talk_2.htm)

Arts Integration and Universal Design for Learning - Kennedy Center  
<https://www.kennedy-center.org/education/resources-for-educators/classroom-resources/articles-and-how-tos/articles/collections/arts-integration-resources/arts-integration-and-universal-design-for-learning/>

Building Capacity, Creating Sustainability, Growing Accessibility Program - (IMLS grant program)  
Museum Association of New York (MANY)  
<https://www.nysmuseums.org/IMLS>

Accommodating People with Disabilities as Part of Reopening Strategies (article) - MANY  
<https://medium.com/museum-association-of-new-york/accommodating-people-with-disabilities-as-part-of-reopening-strategies-4274f80b79f>

Solutions to tactile exhibits during Covid-19 - American Association of Museums  
<https://www.aam-us.org/2020/07/01/staying-in-touch-addressing-concerns-to-allow-tactile-exploration-at-museums/>

AccessCNY - Advocacy and outreach programs for people with developmental disabilities and Traumatic Brain Injury  
<https://www.accesscny.org/about/>

Museum Access Consortium - NYC  
<http://www.cityaccessny.org/mac.php>

Connecticut

Hartford Stage - Accessible theatre programs  
<http://www.ctvisit.com/listings/hartford-stage>

Center for Disability Rights - CT  
<https://cdr-ct.org/>



ADA Coalition CT

<https://www.adacc.net/>

The Bureau of Education and Services for the Blind (BESB)

<https://portal.ct.gov/AgingandDisability/Content-Pages/Bureaus/Bureau-of-Education-and-Services-for-the-Blind>

CT Department of Disability Services

<https://portal.ct.gov/Services/Health-and-Human-Services/Disability-Services>

UDL (Universal Design for Learning) Resources - CT.gov

Creating curriculum and exhibits with UDL principles in mind

<https://portal.ct.gov/SDE/CT-Core-Standards/Universal-Design-for-Learning/UDL-Resources>

Accessibility resources for CT based artists with disabilities

[https://portal.ct.gov/DECD/Content/Arts-and-Creativity/Programs\\_Services/Accessibility-for-Artists](https://portal.ct.gov/DECD/Content/Arts-and-Creativity/Programs_Services/Accessibility-for-Artists)

Rehabilitation Act of 1973 Section 504 Self Evaluation Workbook - National Endowment for the Arts

<https://www.arts.gov/about/civil-rights-office/applicants-recipients-of-federal-financial-assistance/section-504-self-evaluation-workbook>

Accessibility for All - Consortium of 11 Fairfield County, CT museums focused on enhancing universal design

<https://accessibilityforallct.org/>

CT Department of Aging and Disability

<https://portal.ct.gov/AgingandDisability>

Independence Northwest - CT service organization for the Deaf & Hard of Hearing

<https://www.independencenorthwest.org/>

CT Autism Resources Center

<https://www.facebook.com/ASRConnecticut/>

Accessible website design guides (article) - University of Washington

<https://www.washington.edu/accessibility/start/>

CT Department of Aging and Disability - Accessible online formats (email, PPT, etc.)

<https://portal.ct.gov/AgingandDisability/Content-Pages/Topics-A-Z/Accessibility>

Diversity, Equity, Accessibility, & Inclusion Initiative (DEAI) - American Alliance of Museums

<https://www.aam-us.org/programs/diversity-equity-accessibility-and-inclusion/>

DEAI Programming and Planning Resources

<https://www.aam-us.org/programs/resource-library/diversity-equity-accessibility-and-inclusion-resources/>

Rhode Island

Accessible RI assessment - PDF

<https://access-ri.org/wp-content/uploads/2018/12/ARI-Assessment-Sheet-2019.pdf>

Rhode Island Patient information Network - Accessibility Training Workshops

<https://ripin.org/workshops/>

RI State Government Accessibility Resources

<https://www.ri.gov/accessability/>

RI Services for the Blind and Visually impaired (state agency)

<http://www.ors.ri.gov/SBVI.html>

RI Commission for the Deaf and Hard of Hearing - Deaf-BLind resources

<http://www.cdhh.ri.gov/resources/info-for/deaf-blind.php>

Cerebral Palsy Group - RI

<https://cerebralpalsygroup.com/>

RI Developmental Disabilities Council

<http://riddc.org/>

RI Accessibility Advocacy Organizations

[https://www.olmsteadrights.org/self-helptools/advocacy-resources/item.7062-Rhode\\_Island\\_Disability\\_Resources\\_and\\_Advocacy\\_Organizations](https://www.olmsteadrights.org/self-helptools/advocacy-resources/item.7062-Rhode_Island_Disability_Resources_and_Advocacy_Organizations)

DesignX RI - (UX - User Experience) Website Developer List

[http://www.designxri.com/about/about\\_designxri](http://www.designxri.com/about/about_designxri)

Website Accessibility Resources - RI Department of Education - useful for creating accessible materials and connecting with Special Education professionals in the state

<https://www.ride.ri.gov/InsideRIDE/AdditionalInformation/WebAccessibility.aspx>

National Center on Accessibility - Accessibility Resources (Exhibit design, programming etc )

<https://ncaonline.org/resources/>

National Arts and Disability Center - Resources

<https://www.semel.ucla.edu/nadc/resources>

Maine

Maine Cite - Accessible Web Design (resource guide, Maine office of Information Technology)  
<http://mainecite.org/accessible-web-design/>

Accessibility Resources for IT and Recreation/Cultural institutions - Maine.gov  
<https://www.maine.gov/oit/accessibility/resources.html>

Disability Resources for Maine Residents  
<https://www.maine.gov/portal/residents/disability.html>

Accessibility Maine - Advocacy and legal aid organization  
<https://www.abilitymaine.org/MaineResources/Accessibility-Rights>

Maine Developmental Disabilities Council - Augusta, ME  
<http://www.maineddc.org/>

Office of Aging and Disability Services ME  
<https://www.maine.gov/dhhs/oads>

Maine ADA / Section 504 Accessibility Coordinator  
Eric Dibner  
[eric.dibner@maine.gov](mailto:eric.dibner@maine.gov)  
150 State House Station, Augusta, ME 04333  
(207) 623-7950 voice  
TTY callers use Maine Relay 7-1-1  
(207) 287-5292 fax

MA Division of Deafness  
<http://www.maine.gov/rehab/dod/index.shtml>

Disability Rights Center - ME  
<http://drme.org/>

MaineCITE Assistive Technology Services  
<http://www.mainecite.org/>

AccessMaine - State Program Directory  
<http://www.accessmaine.org/>

Maine Online Opportunities for Sustained Education.(MOOSE) - Online Learning Modules  
<https://learnwithmoose.maine.gov/>

Accessibility Resources - Maine Arts Council

<https://mainearts.maine.gov/Pages/services/Arts-Accessibility>

Accessibility Resources for Arts organizations - metro Regional Arts Council

<https://mrac.org/resources/accessibility-resources/>

Maine Arts Commission - Director of Grants & Accessibility

Kerstin Gilg: 287-6719

Maine Department of Labor - Bureau of Rehabilitation Services - Accessibility Resources

<https://www.maine.gov/rehab/index.shtml>

Project Grants for Organizations - Maine Arts Commission

<https://mainearts.maine.gov/Pages/Funding/Project-Organization>

Maine Residents Disability Resources

<https://www.maine.gov/portal/residents/disability.html>

Maine CITE Coordinating Center

University of Maine System Network

Project Director: Kathy Powers

Phone: (207) 621-3195 (V/TTY)

Phone: (207) 621-3482 (TTY)

FAX: (207) 621-3193

E-mail: [kpowers@maine.edu](mailto:kpowers@maine.edu)

Homepage: <http://www.mainecite.org>